It is an interforce agency (Italian National Police and Carabinieri Corps) established in 2010 and set up within the Public Security Department – Central Directorate of Criminal Police.

Activities

It provides qualified support to victims of discrimination offences (hate crimes).

Contact details

Whoever is the victim of an act of discrimination constituting an offence on grounds of race/ethnicity, religious belief, sexual orientation/gender identity and disability can contact the Observatory at the e-mail address oscad@dcpc.interno.it.

Procedure

After receiving a report on an act of discrimination, the Observatory initiates targeted interventions at local level to be carried out by the National Police and the Carabinieri and monitors the development of the case reported.

Further activities

Besides facilitating the filing of complaints on acts of discrimination constituting an offence in order to combat the phenomenon of under-reporting, thereby contributing to the emersion of discrimination offences, the Observatory

- Maintains relations with private and public associations and institutions dedicated to combating all forms of discrimination;
- Monitors and analyses the phenomenon on the basis of the information contained in the reports received and of data available from law enforcement databases;
• Organizes training and refresher courses for law enforcement officers;
• Promotes collaboration with national and international institutions;
• Participates in activities aimed at organizing and launching advertising campaigns on the Observatory via mass media and through local law enforcement offices and takes part in awareness-raising campaigns including school campaigns.

Reporting an act of discrimination to the Observatory does not replace a formal crime complaint to law enforcement authorities.